

first table

Partner guidelines

The deal

- First Table diners get 50% off all food from your full-price menu. (except any exclusions you have specified through First Table as 'special conditions').
- Drinks are **always** full-price.
- The First Table deal cannot be combined with any other specials, discounts, or promotions (unless otherwise specified by the restaurant).
- Meals ordered are for dine-in only. You may allow diners to take away leftovers, but to prevent over-ordering, this is at your discretion
- The booking fee is not deductible from the final bill.



Some tips

First Table is a great opportunity to turn new customers into regulars; they won't always be coming on a deal, so treat them like you would your full paying customers.

Diners may still order items excluded in your special conditions, just make sure to let them know those items will be billed at full-price.



The little things

The booking details will say if this is the diner's first time at your restaurant. Be sure to take the opportunity to tell them what's special about your venue if it's their first time, or welcome them back if they've been before!

Table size and placement

- Seat the diners somewhere visible to attract other customers. Ultimately, it is up to management where the diners sit.
- The discount is valid for a **maximum** of 2, 3, or 4 diners (including children).
- Please do not extend the offer to more than 4 diners under any circumstance. **Any additional diners must be charged at full-price.**
- Bookings may not be joined together to make a group booking.

Date and time

- First Table bookings are only valid for the confirmed date, time, and venue on the booking details. You will receive the booking details via your reservation system or email.
- If the diner is more than 15 minutes late, you do not need to honor the First Table deal. Bookings cannot be amended to a later time or date.



... and if something pops up?

If you receive an enquiry from a diner about changing or cancelling their booking, please direct them to us. We'll handle it!

We encourage all of our restaurants to enforce these rules so that diners learn good First Table etiquette. Don't be afraid to push back if our diners try to bend the rules, the Terms & Conditions are the same for every single table booked through our website - be familiar with these, they're on the next page.

Conditions for diners

These are agreed when the booking is made:

1. Check-in and Billing

- When you arrive, let the staff know you've booked with First Table and show them your booking confirmation (digital or printed)
- Double-check your bill before paying to make sure the offer has been applied

2. First Table Offer

- Enjoy 50% off the food bill for 2, 3, or 4 diners (as detailed on your reservation confirmation for the specified restaurant, number of diners, at the date and time shown)
- Any special conditions will be detailed on your booking confirmation
- Beverages are charged at full price and are not included in the First Table offer
- Any applicable service charges will be calculated on the whole bill and are not subject to the offer
- Cannot be combined with any other offers, in-house specials, drink specials, discounts or promotion
- The First Table offer is only available for 2, 3 or 4 diners, including adults and children of any age

3. Booking and Arrival

- The First Table offer will not be upheld, and your booking fee will be forfeited if more than the number of diners stated on your confirmation attend the reservation
- All diners must arrive within 15 minutes of the booked time. The restaurant is not obliged to honour the discount or the reservation in the instance where you arrive at the restaurant more than 15 minutes after the time specified on your confirmation
- Bookings are for dine-in only—to prevent over-ordering, taking leftovers home is at the restaurant's discretion
- The restaurant decides where First Table diners are seated
- First Table bookings cannot be combined (max one table of up to 4 diners per booking)

4. Changes, Cancellations & Refunds

- Need to change the number of diners? [Contact First Table](#)
- Want to cancel your booking? Check our [Cancellation Policy](#) for details
- Bookings cannot be transferred to another date, venue, or time
- No refunds, except when a restaurant cannot accommodate your reservation for any reason other than you arriving more than 15 minutes after the time specified on your reservation confirmation.
- First Table reserves the absolute right to cancel and refund any confirmed booking resulting from an error or incorrect information presented on the website, such as, but not limited to, availability errors

5. Other Important Details

- If the restaurant is licensed, diners will need to be the legal drinking age in that jurisdiction to enter, and the venue may require you to produce photo ID
- Public holiday surcharges may apply—check with the restaurant
- You acknowledge and agree that we accept no liability for the accuracy or currency of menus, pricing or photos provided by restaurants
- This reservation is not exchangeable for cash and is not permitted for resale.
- First Table can amend the number of diners on Four+More reservations per the terms agreed with participating venues. The offer applies to a maximum of four diners. The discount will be applied at the venue's discretion for bookings of more than four. Please contact the venue directly for further information